Abstract of the Disclosure

System and method for training a user how to use software for programming a programmable logic controller (PLC). When the user encounters difficulties with programming the PLC, a training hyperlink option is provided to the user. Then, if the user selects the training hyperlink option, information is communicated automatically over a communications network, including information pertaining to the difficulties encountered by the user. The user is then linked to customized training resources which address the difficulties based upon the information that was automatically communicated when the user selected the training hyperlink option.

5

10

15

20

16